All-In Pack Lottery FAQ for CFR45

How many tickets/packages will be available?

There are 4,100 All-In Packs being made available through the registration lottery.

How much are tickets?

Premium (P1) - \$498.00

Lower Bowl (P2) - \$420.00

Upper Bowl (P3) - \$303.00

Prices does not include applicable fees and taxes.

Is there a payment plan available?

There is a payment plan available where the total charge is broken up into three payments. Upon being selected from the lottery, if you select the payment plan, 50% is paid at time of purchase. Then 25% is paid automatically on July 31, 2018 and the remaining 25% on August 31, 2018.

How do I register for the lottery?

Registration for the lottery is available through an online email registration draw, which will be available at <u>www.cfrreddeer.ca</u>. Once the CFR45 All-In Pack lottery registration has closed, the submitted email address will automatically be entered into the ticket purchase draw.

Please note, past Six Pack Holders will receive priority for selecting their seats.

Is there another way to register?

Registration for the All-In Pack lottery can only be done online and requires a valid email address. If you have any issues, email <u>boxoffice@ticketsalberta.com</u> or call 1.866.340.4450 option 3.

What happens if I do not have an email address?

In order to register and be selected for the lottery an email address is required. This process is done online only.

How many times can I enter the lottery?

Only one entry will be allowed per email. In the case of multiple entries for the same individual, all but one entry will be void.

Please note, if an individual is registering on behalf of a six pack holder, their name must be used when registering an account in order for them to be property validated. Remember only one email address can be entered into this lottery. If the individual has registered themselves and is trying to register a past Six Pack Holder on their behalf using their name, a new email address must be used.

When does the registration close for the All-In Pack lottery?

Lottery registration opens Friday, April 6 at 10:00am and will close Sunday, April 22 at 11:59pm.

How many tickets can I purchase if I win?

Upon verification, previous Six Pack Holders will be provided priority opportunity to purchase tickets based on available All-In Ticket Packs. In other circumstances if max capacity is exceeded, other restrictions may apply.

How will I know if I have been selected to purchase the All-In Pack?

CFR45 All-In Pack draw winners will be contacted via email before May 11 and are given 48 hours to complete their ticket purchase. The general lottery portion will start May 14.

Each randomly selected winner will be given a unique link allowing them the ability to purchase a maximum of two CFR45 All-In Packages.

Only those who have been selected will be notified.

What if I don't receive or see my email in time?

Once you have submitted your registration you will receive a confirmation email and another once the lottery has closed. If you do not receive these emails, please check your junk mail and add <u>boxoffice@ticketsalberta.com</u> to your contact list, otherwise please contact <u>boxoffice@ticketsalberta.com</u>.

If a selected winner does not provide a valid email address or follow the instructions in the email(s), he or she will forfeit the chance to purchase tickets through this offer.

Tickets Alberta and Westerner Park are not responsible for late, misdirected, lost, misrouted, non-delivered, misdirected, blocked, or delayed email notifications or entries; or for lost, interrupted or unavailable network, server, wireless network, website, or other connections including those through and/or by any website; Neither Tickets Alberta nor Westerner Park are responsible for any incorrect or inaccurate information.

Should I be worried about fraudulent tickets?

If you are not buying them from a legitimate and verifiable source, yes. The only legitimate and verifiable sources that fans should buy CFR45 tickets from is through Tickets Alberta.

If you are unsure which site is correct, check the venue or the event site first before processing your order. They will have the legitimate "Buy Tickets" link on their sites.

Correct venue/event sites:

www.ticketsalberta.com

www.westernerpark.ca

www.cfrreddeer.ca

What happens if someone doesn't claim their tickets through the lottery?

Any unclaimed tickets will be distributed back into the lottery and new winners will be selected.